

	lifting and carrying?				
7	What does PPE stand for?	Personal Product Equipment	Personal Protective Equipment	Professional Protective Equipment	Public Protection Equipment
8	Which of the following is an example of PPE?	Consultation card	Gloves	Shampoo	Appointment book
9	Which legislation promotes equal treatment of clients?	Equality Act 2010	RIDDOR	COSHH	Electricity at Work Regulations
10	Which of the following is covered by Workplace (Health, Safety and Welfare) Regulations?	Retail pricing	Lighting and ventilation	Marketing activities	Social media use
11	Under the Consumer Rights Act 2015, treatments must be carried out with reasonable care and _____.	speed	confidence	skill	supervision
12	What is the purpose of COSHH risk assessments?	To increase sales	To identify and control hazards	To book appointments	To review staff holidays
13	Who is responsible for following health and safety procedures?	Managers only	Therapists only	Clients only	Everyone in the workplace